WELL XIA

FAQs

What is Novel Coronavirus?

A novel Coronavirus is a new Coronavirus that has not been previously identified. The virus causing Coronavirus disease 2019 (COVID-19), is not the same as the Coronavirus that commonly circulate among humans and cause mild illness, like the common cold.

What are the symptoms?

Current symptoms reported for patients with COVID-19 have included mild to severe respiratory illness with fever, cough, and difficulty breathing.

How can I protect myself?

While there is currently no vaccine to prevent the Coronavirus disease 2019 (COVID-19) the best way to prevent illness is to avoid being exposed to this virus. Take the below steps to protect yourself:

- Clean your hands often
- Avoid close contact
- Stay home if you are sick
- Cover coughs and sneezes
- Clean and disinfect surfaces

Who is at risk for serious illness from COVID-19?

Early information out of China, where COVID-19 first started, shows that some people are at a higher risk of getting very sick from this illness including older adults, and people who have serious chronic medical conditions like heart disease, diabetes, and lung disease.

Should I be tested for COVID-19?

If you develop symptoms and have been in close contact with a person known to have COVID-19 or have recently traveled from an area with ongoing spread of COVID-19, stay home and call your healthcare provider immediately. Your doctor will determine if you have signs and symptoms of COVID-19 and whether you should be tested.

How can WellVia help during this crisis?

Utilizing WellVia's telemedicine offering to treat non-emergent issues from the safety and comfort of their own home reduces the risk of becoming infected and spreading the disease.

FOR FURTHER INFORMATION VISIT THE CDC WEBSITE AT WWW.CDC.GOV or <u>CLICK HERE</u>

www.WellViaSolutions.com



Member Services: (855) WELLVIA

Disclaimer: WellVia services are for non-emergency conditions only. WellVia does not replace the primary care physician, services are not considered insurance or a Qualified Health Plan under the Patient Protection and Affordable Care Act. WellVia doctors do not prescribe DEA controlled substances (schedule I-IV) and does not guarantee that a prescription will be written. For updated full disclosures, please visit www.wellviasolutions.com. For more information regarding COVID-19 visit www.CDC.gov.